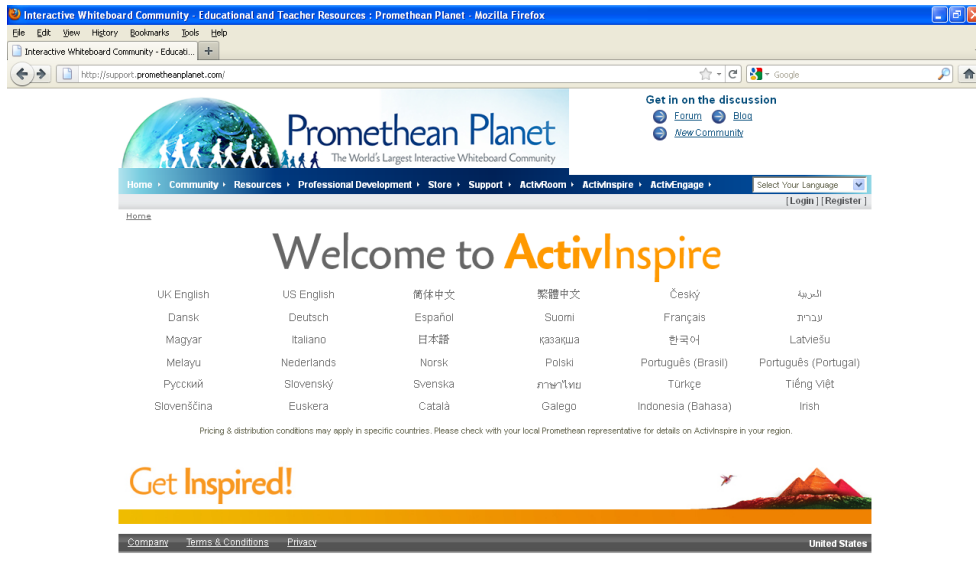


Downloading\Installing ActivInspire Guide for Journeys Interactive Whiteboard

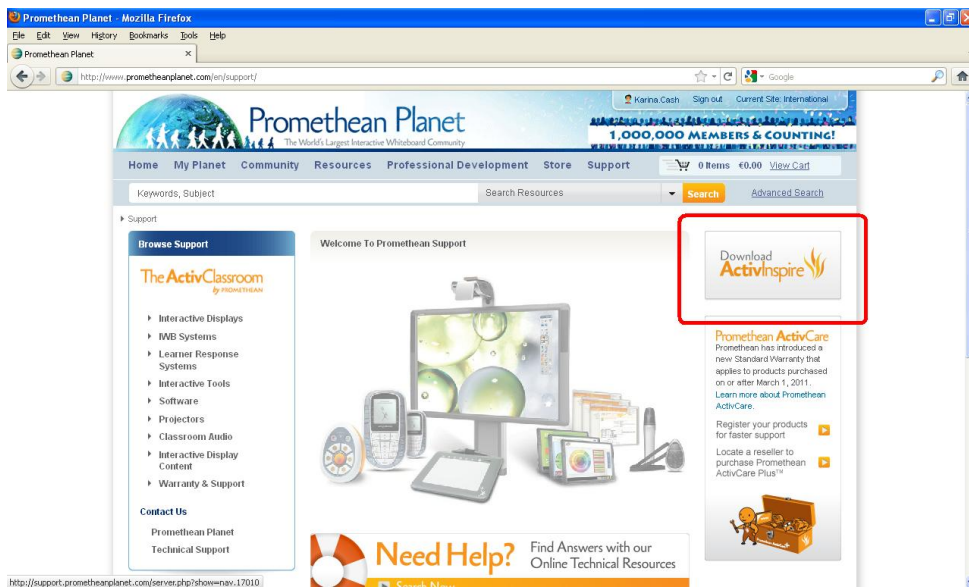
1. Go to the URL: <http://support.prometheanplanet.com/>



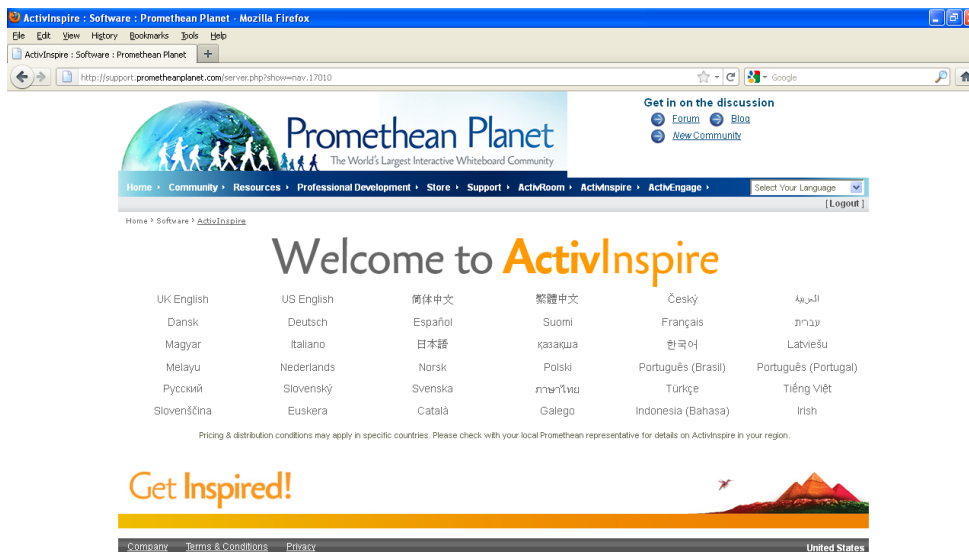
2. Click on **Register** and enter the relevant details. Once all information is submitted, you will be redirected to the below page. A confirmation email will also be sent to the email address you provided during registering.



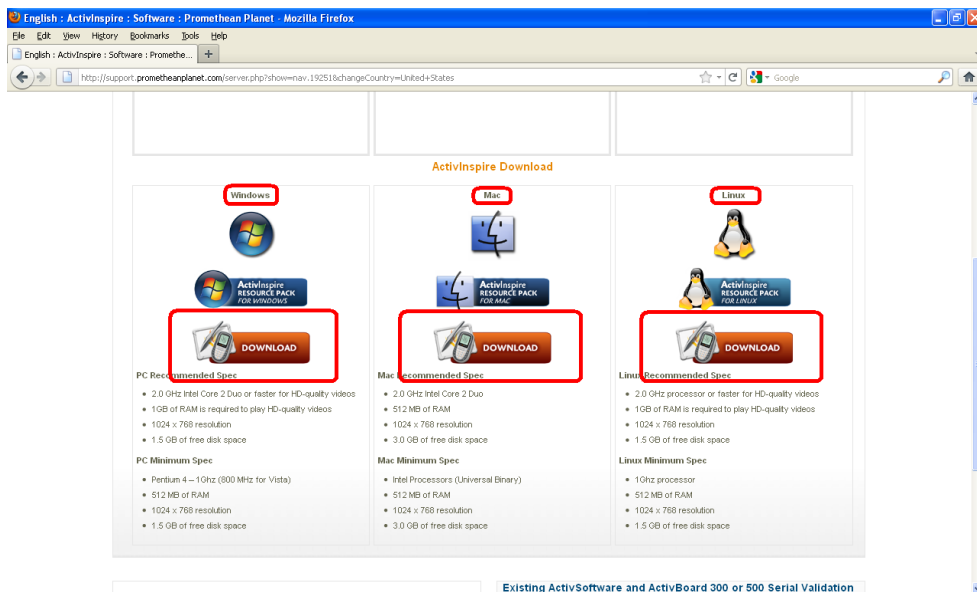
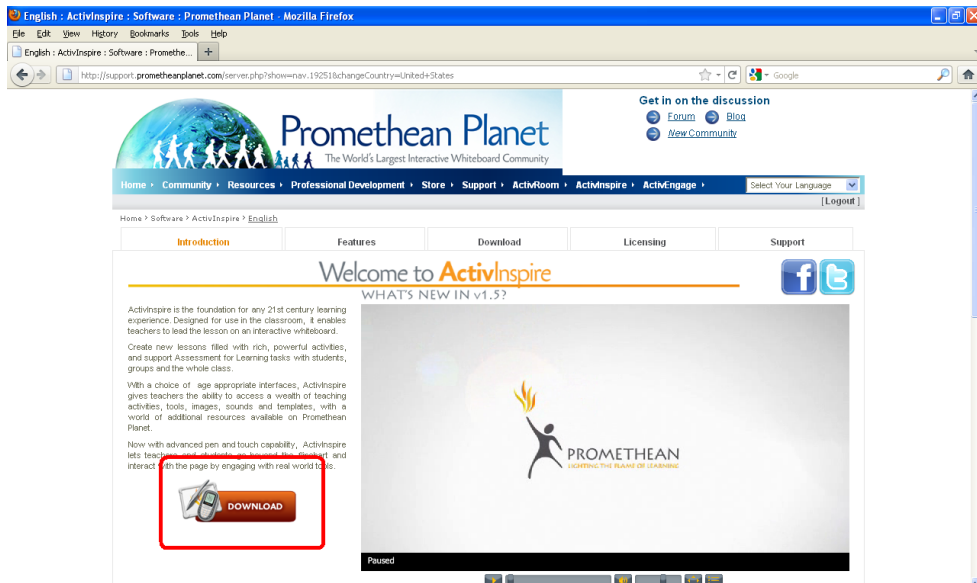
3. Click on **Support** which will bring you to the Promethean Support page, from here you can click **Download ActivInspire**



4. Select the appropriate language.



5. Click the **Download** button and select the relevant download link (Windows\Mac\Linux)



6. Before downloading begins, there is a short form to fill out relating to general IWB software\hardware questions. Complete this and click **Submit**.

Please fill in the fields below to continue your download. : : Promethean Planet - Mozilla Firefox

http://support.prometheanplanet.com/server.php?show=confForm.193&outputArea=2&outputArea=2&nav=19253&name=ActivInspireSuite_v1.5.33&

Please fill in the fields below to continue your download.

Fields marked with an asterisk (*) are required fields.

Number of students in school or district
Please Select

Do you currently own Promethean hardware? *
 Yes No

Do you currently own Promethean software? *
 Yes No

What brand of Interactive whiteboard do you currently use (tick all that apply) *
 Promethean SMART Hitachi enstruction/GTCC
 Polyvision None Other (please specify)

Other IWB

Do you have other Digital learning infrastructure (tick all that apply)
 Interactive tables Tablets Panels Smartboards
 Learner/personal interactive devices Other (please specify)

Other Digital learning infrastructure

Age of installed whiteboards
<3 yrs

Reasons for downloading ActivInspire Professional Edition

How did you hear about ActivInspire? *

7. You will be brought to the next page which contains additional information on ActivInspire (your download should start automatically – it is approx 150MB). This page provides important info on the software you are downloading, how you can upgrade if needed.

Thank you page : English : ActivInspire : Software : Promethean Planet - Mozilla Firefox

http://support.prometheanplanet.com/server.php?show=nav.19253&name=ActivInspireSuite_v1.5.33&nav_en_US_setup.exe®ion=europe

Get in on the discussion
Forum Blog
New Community

Home > Community > Resources > Professional Development > Store > Support > ActiRoom > ActivInspire > ActiEngage > Select Your Language [Logout]

Home > Software > ActivInspire > English > Thank you page

If your download does not start automatically, click here to download.

Thank You for Choosing ActivInspire
You have downloaded ActivInspire Personal Edition. Once installed, you will be given the option to:

1. Run Personal Edition – FREE
2. Run a 60-day trial of Professional Edition. This will revert to Personal Edition after the 60-day trial.
3. Input your ActivInspire serial number to upgrade to Professional. Please see below for information and eligibility of the free upgrade to Professional Edition.
4. Upgrade to Professional Edition, free of charge.*

* This option is only available for users with a Promethean 2.4GHz ActiHub or AC2 ActiBoard connected.

Before you begin to use ActivInspire, it is highly recommended that you use [ActivInspire tutorials](#) available from ActiLearning, to help you get started as quickly as possible.
If you have any problems with the software, please visit the [Knowledgebase](#).

[Promethean Planet's resource library](#) contains thousands of free resources such as pictures, sounds, backgrounds & themed resource packs, for you to download and use in your flipcharts. Low cost premium resources can be purchased from the [Promethean Planet store](#).

Get Your Free ActivInspire Resource Pack

- Download your free [ActivInspire Resource Pack](#) UK MIRROR
- Download your free [ActivInspire Resource Pack](#) USA MIRROR

Upgrade Information
ActivInspire Personal Edition also includes a free 60-day trial of ActivInspire Professional Edition. Once your trial has expired, you can still use our online ActiHubwise Personal Edition. Completely free of charge.

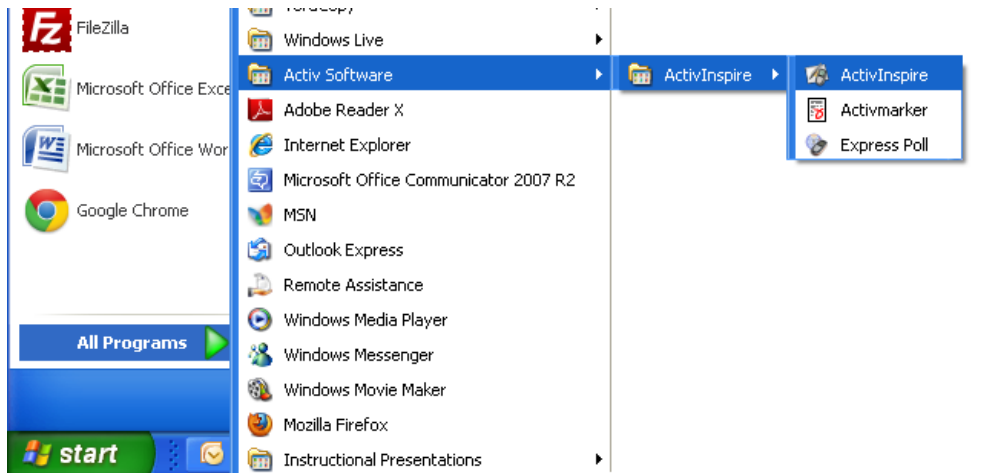
Free ActivInspire Courses
Find out how to use the basic functions of ActivInspire with our online introductory courses for new users, plus, migration courses for existing ActiPrimary and ActiStudio users.
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[Primary](#)

Installing Your ActivInspire Resource Pack
Find out how to install an ActivInspire Resource Pack.
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Tell a Friend
Send an invite to your colleagues to download ActivInspire and to join in the world's largest online whiteboard community for teachers.
Start sharing in all the fantastic free resources, ideas and inspiration that Promethean Planet offers.
[Recommend a Friend!](#)

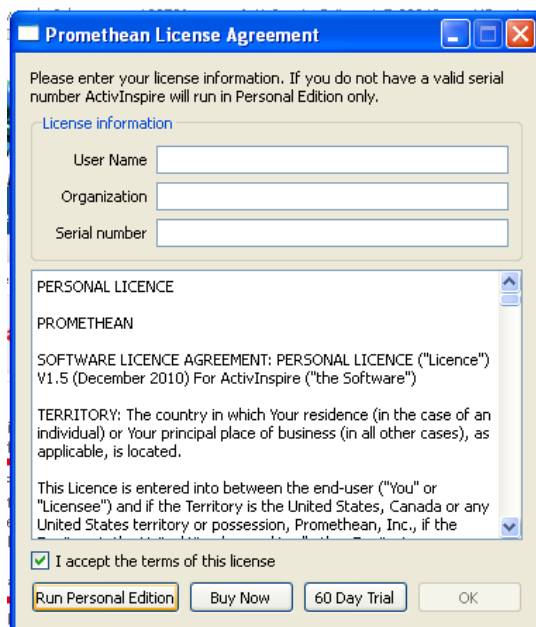
Where to Find Your Existing Promethean

8. Once the software is downloaded\installed, it will appear in your Start Menu (assuming you are using Windows).



9. When you open the software, you will be shown the below window. From here you have three options (as referenced in screenshot in point 7 above)

- Run the free Personal Edition version of ActivInspire software. This is a “lite” version and does not contain all the features available in the full product
- Buy the full version of ActivInspire
- Begin a 60 day free trial of the full version of ActivInspire. Once this runs out, you will revert back to the Personal Edition.



10. Once you do one of the above (“Run Personal Edition” is recommended), and the software opens – click on **File – Open** and navigate to the location of the Journeys IWB file (extension will be .flipchart or *.flp) and open.